



March 31, 2017



Mobile services (continued)

**MATTHEW AYRES**  
**Charges for 403 988-3721**

**Monthly and other charges (Apr 01 to Apr 30)**

|  |         |                |
|--|---------|----------------|
| YourChoice UL NW-BYOD 40               | \$40.00 |                |
| Family Calling LD                      |         |                |
| No charge LD: CAN to CAN               |         |                |
| SMS Unlimited                          |         |                |
| AB 911 Government Fee                  | \$0.44  |                |
| <b>Total monthly and other charges</b> |         | <b>\$40.44</b> |

**Add-ons (Apr 01 to Apr 30)**

|                           |         |                |
|---------------------------|---------|----------------|
| Easy Roam US - \$7/day    | Free    |                |
| Easy Roam INTL - \$10/day | Free    |                |
| L&R - 2GB Shareable Data  | \$25.00 |                |
| <b>Total add-ons</b>      |         | <b>\$25.00</b> |

**Usage charges**

Free airtime refers to non-chargeable minutes that are not part of your included minutes, and may include bonus minutes, evening and weekend calling, \*611 calls, etc.

|                                 |        |               |
|---------------------------------|--------|---------------|
| Long Distance - Domestic Phone  | \$0.00 |               |
| Free 13:00 (MIN)                |        |               |
| Total used 13:00 (MIN)          |        |               |
| Data Usage - Mobile High Speed  | \$0.00 |               |
| Total used 99.485 (MB)          |        |               |
| Text Msg - Received             | \$0.00 |               |
| Total used 3 (Msg)              |        |               |
| Data Usage                      | \$0.00 |               |
| Total used 1,133.946 (MB)       |        |               |
| Local Airtime - Phone (minutes) | \$0.00 |               |
| Included 58:00 (MIN)            |        |               |
| Free 6:00 (MIN)                 |        |               |
| Total used 64:00 (MIN)          |        |               |
| <b>Total usage charges</b>      |        | <b>\$0.00</b> |

**Total before taxes** ..... \$65.44

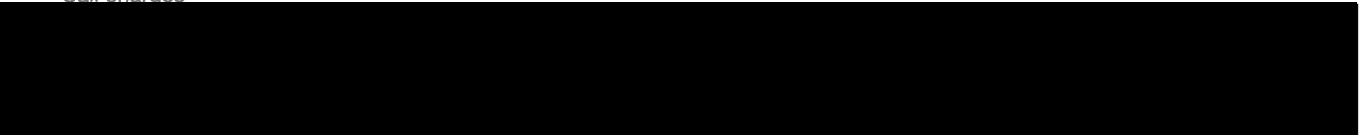
GST ..... \$3.27

**Total for 403 988-3721, with taxes** ..... \$68.71

**Airtime Details for 403 988-3721**

| DATE | NUMBER AND PLACE YOU CALLED | WHERE YOU CALLED FROM | MINS: SECS | LOCAL AIRTIME RATE (\$/MIN) | LOCAL AIRTIME CHARGE (\$) | LONG DISTANCE CHARGE (\$) | OTHER CHARGE (\$) | TOTAL (\$) |
|------|-----------------------------|-----------------------|------------|-----------------------------|---------------------------|---------------------------|-------------------|------------|
|------|-----------------------------|-----------------------|------------|-----------------------------|---------------------------|---------------------------|-------------------|------------|

Call charges



continued on page 7

## Matt Ayres

---

**From:** Red Arrow Reservations <itinerary@redarrow.ca>  
**Sent:** Monday, April 03, 2017 4:07 PM  
**To:** Matt Ayres  
**Subject:** Red Arrow Itinerary/Receipt

\*\*\* EXTERNAL email. Please be cautious and evaluate before you click on links, open attachments, or provide credentials.\*\*\*

## INVOICE



2017-04-03

*You can reach us at:*

Website User

Corporate Sales

| ORDER#  | ORDERED    | CUSTOMER# | P.O. | GROUP NAME | DEPARTING  | RETURNING  | SALES REP | SALES AGENT  |
|---------|------------|-----------|------|------------|------------|------------|-----------|--------------|
| 1648869 | 2017-04-03 | 139230    |      |            | 2017-04-05 | 2017-04-06 | -         | Website User |

*Travellers:*

Ayres/Matt

| PRODUCT DESCRIPTION   | DURATION      | OCCUPANCY | QTY | PRICE/UNIT | BILLED   |
|---|---------------|-----------|-----|------------|----------|
| <b>CALEDM 14:00 YYC</b><br>Assigned to: 05C<br>Departs Calgary (CALTO / CTO 205 9 Ave SE) at 14:00 on 2017-04-05.<br>Arrives Edmonton (EDMTO / ETO 10014 104 St) at 18:05 on 2017-04-05. (4 hrs 5 mins) | 4 hrs 5 mins  | Adult     | 1   | \$ 70.48   | \$ 74.00 |
| <b>ECEXP 16:30</b><br>Assigned to: 06B<br>Departs Edmonton (EDMTO / ETO 10014 104 St) at 16:30 on 2017-04-06.<br>Arrives Calgary (CALTO / CTO 205 9 Ave SE) at 19:50 on 2017-04-06. (3 hrs 20           | 3 hrs 20 mins | Adult     | 1   | \$ 70.48   | \$ 74.00 |

CALGARY UNITED CABS  
5660 10 ST NE UNIT 8  
CALGARY AB T2E 8W7  
(403) 777-1111

**SALE**

MID: 6367788  
TID: HY367788 REF#: 00000006  
Batch #: 009 SEQ 009001001006  
03/27/17 20:08:38  
APPR CODE: 050935  
VISA  
\*\*\*\*\*0123C \*\*/\*\*

|               |                |
|---------------|----------------|
| <b>AMOUNT</b> | <b>\$23.25</b> |
| <b>TIP</b>    | <b>\$3.49</b>  |
| <b>TOTAL</b>  | <b>\$26.74</b> |

00 - APPROVED - 001

VISA  
AID: A0000000031010  
IVR: 00 80 00 80 00  
IS: F8 00

CUSTOMER COPY

mins)

---

|  |                           |           |
|--|---------------------------|-----------|
|  | <b>Base Price:</b>        | \$ 140.96 |
|  | <b>Discounts:</b>         | \$ 0.00   |
|  | <b>Service Charges:</b>   | \$ 0.00   |
|  | <b>GST:</b>               | \$ 7.04   |
|  | <b>Invoice Total:</b>     | \$ 148.00 |
|  | <b>Payments Received:</b> | \$ 148.00 |
|  | <b>Balance Due:</b>       | \$ 0.00   |

*Payments Received*

| DATE       | GUEST      | REFERENCE | AMOUNT    |
|------------|------------|-----------|-----------|
| 2017-04-03 | Matt Ayres |           | \$ 148.00 |

**PLEASE NOTE THAT A PAPER TICKET IS NOT REQUIRED FOR CHECK-IN.**

TERMS: DUE UPON RECEIPT GST# BN139981476 Please note that the maximum luggage allowance per person is 4 pieces including carry on bags, and stowed luggage underneath the coach. Carry on bags include purses, backpacks and laptop bags. Additional luggage will incur additional fees. If you wish to time change, date change, or cancel for a full refund – 30 minutes notice prior to A.M departures; 3 hours notice prior to P.M. departures must be given. December 15 - January 5 to cancel or make any changes to a reservation we require 24 hours notice. Failure to provide proper notice makes the trip non refundable & will result in an additional change fee for a date / time change. Failure to arrive on time or no showing for your departure will result in forfeit of full fare unless rebooked within 30 days for a change fee. \*\*Red Arrow will not be responsible for the loss of or damage to checked luggage in excess of stated maximum liability. In addition, Red Arrow does not accept liability to loss of or damage to unchecked baggage carried on board. For the full policy, please visit [www.redarrow.ca](http://www.redarrow.ca) or view the policy posted on our information boards at our Ticket Offices\*\* \*\*Red Arrow reserves the right to check I.D. or perform carry-on baggage checks at any time\*\* Corporate Billing Accounts - Please pay off your monthly statement & not individual invoices.

If you wish to change or cancel your booking, please contact a Passenger Experience Representative at 1-800-232-1958.

**Thank you for booking with Red Arrow Motorcoach. We appreciate your business!**

Our Core Values: Safety | Customer Service | Resourcefulness | Integrity | Positive Attitude | Team Work | Loyalty | Accountability | Respect | Dedication



## Coast Edmonton Plaza Hotel, Edmonton

5 Apr 2017 - 6 Apr 2017 | Itinerary # 7256727647824

### Coast Edmonton Plaza Hotel

5 Apr 2017 - 6 Apr 2017, 1 room | 1 night

COMPLETED

This reservation is complete. We hope you had a great trip.



10155 105th Street, Edmonton, AB, T5J1E2 Canada

Tel: 1 (780) 423-4811, Fax: 1 (780) 423-3204

#### Check-in

- Check-in time starts at 3 PM
- Check-in time ends at 6 AM
- Your room/unit will be guaranteed for late arrival.

#### Important Hotel Information

Although Expedia does not charge a fee to change or cancel your booking, **Coast Edmonton Plaza Hotel** may still charge a fee in accordance with its own rules & regulations.

- Cancellations or changes made after 4:00PM (Mountain Daylight Time (US & Canada)) on 4 Apr 2017 or no-shows are subject to a property fee equal to 100% of the total amount paid for the reservation.
- View your online itinerary for additional rules and restrictions.

Award points and airline mileage may not be awarded when booking an Expedia Special Rate hotel.

For residents of Québec, prices include a contribution to the Indemnity Fund of C\$1.00 per C\$1,000 of travel services purchased.

**Room**                      **Comfort Room, 2 Queen Beds**

Includes: Free Wireless Internet

**Reserved for**            **Matt Ayres**  
1 adult

**Requests**                2 queen beds, non-smoking room

#### Price Summary

**Total**                                      **C\$200.96**  
Collected by Expedia

---

|                         |                  |
|-------------------------|------------------|
| <b>Room Price</b>       | <b>C\$200.96</b> |
| <b>1 night</b>          | <b>C\$179.00</b> |
| <b>Taxes &amp; Fees</b> | <b>C\$21.96</b>  |

All prices quoted in CAD.

#### Additional Hotel Services

The below fees and deposits only apply if they are not included in your selected room rate.

The following fees and deposits are charged by the property at time of service, check-in, or check-out.

- Fee for buffet breakfast: CAD 15.99 per person (approximately)
- Self parking fee: CAD 20.95 per night (in/out privileges)
- Pet fee: CAD 20 per pet, per night
- Rollaway bed fee: CAD 10 per night

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

**Matt Ayres**

---

**From:** Red Arrow Reservations <itinerary@redarrow.ca>  
**Sent:** Friday, March 17, 2017 11:14 AM  
**To:** Matt Ayres  
**Subject:** Invoice

\*\*\* EXTERNAL email. Please be cautious and evaluate before you click on links, open attachments, or provide credentials.\*\*\*

**INVOICE**



2017-03-17

*You can reach us at:*

Website User

Corporate Sales

| ORDER#  | ORDERED    | CUSTOMER# | P.O. | GROUP NAME | DEPARTING  | RETURNING  | SALES REP | SALES AGENT  |
|---------|------------|-----------|------|------------|------------|------------|-----------|--------------|
| 1643131 | 2017-03-17 | 139230    |      |            | 2017-03-26 | 2017-03-27 | -         | Website User |

*Travellers:*

Ayres/Matt

| PRODUCT DESCRIPTION   | DURATION      | OCCUPANCY | QTY | PRICE/UNIT | BILLED   |
|---|---------------|-----------|-----|------------|----------|
| <b>CEEXP 16:30</b><br>Assigned to: 08A<br>Departs Calgary (CALTO / CTO 205 9 Ave SE) at 16:30 on 2017-03-26.<br>Arrives Edmonton (EDMTO / ETO 10014 104 St) at 19:50 on 2017-03-26. (3 hrs 20 mins) | 3 hrs 20 mins | Adult     | 1   | \$ 70.48   | \$ 74.00 |
| <b>ECEXP 16:30</b><br>Assigned to: 09A<br>Departs Edmonton (EDMTO / ETO 10014 104 St) at 16:30 on 2017-03-27.<br>Arrives Calgary (CALTO / CTO 205 9 Ave SE) at 19:50 on 2017-03-27. (3 hrs 20 mins) | 3 hrs 20 mins | Adult     | 1   | \$ 70.48   | \$ 74.00 |

mins)

*Payments Received*

| DATE       | GUEST      | REFERENCE      | AMOUNT    |
|------------|------------|----------------|-----------|
| 2017-03-17 | Matt Ayres | Visa *****0123 | \$ 148.00 |

|                           |           |
|---------------------------|-----------|
| <b>Base Price:</b>        | \$ 140.96 |
| <b>Discounts:</b>         | \$ 0.00   |
| <b>Service Charges:</b>   | \$ 0.00   |
| <b>GST:</b>               | \$ 7.04   |
| <b>Invoice Total:</b>     | \$ 148.00 |
| <b>Payments Received:</b> | \$ 148.00 |
| <b>Balance Due:</b>       | \$ 0.00   |

**PLEASE NOTE THAT A PAPER TICKET IS NOT REQUIRED FOR CHECK-IN.**

TERMS: DUE UPON RECEIPT GST# BN139981476 Please note that the maximum luggage allowance per person is 4 pieces including carry on bags, and stowed luggage underneath the coach. Carry on bags include purses, backpacks and laptop bags. Additional luggage will incur additional fees. If you wish to time change, date change, or cancel for a full refund – 30 minutes notice prior to A.M departures; 3 hours notice prior to P.M. departures must be given. December 15 - January 5 to cancel or make any changes to a reservation we require 24 hours notice. Failure to provide proper notice makes the trip non refundable & will result in an additional change fee for a date / time change. Failure to arrive on time or no showing for your departure will result in forfeit of full fare unless rebooked within 30 days for a change fee. \*\*Red Arrow will not be responsible for the loss of or damage to checked luggage in excess of stated maximum liability. In addition, Red Arrow does not accept liability to loss of or damage to unchecked baggage carried on board. For the full policy, please visit [www.redarrow.ca](http://www.redarrow.ca) or view the policy posted on our information boards at our Ticket Offices\*\* \*\*Red Arrow reserves the right to check I.D. or perform carry-on baggage checks at any time\*\* Corporate Billing Accounts - Please pay off your monthly statement & not individual invoices.

If you wish to change or cancel your booking, please contact a Passenger Experience Representative at 1-800-232-1958.

**Thank you for booking with Red Arrow Motorcoach. We appreciate your business!**

Our Core Values: Safety | Customer Service | Resourcefulness | Integrity | Positive Attitude | Team Work | Loyalty | Accountability | Respect | Dedication





## Matrix Hotel, Edmonton

26 Mar 2017 - 27 Mar 2017 | Itinerary # 7252554822249

### Matrix Hotel

26 Mar 2017 - 27 Mar 2017 , 1 room | 1 night

This reservation is complete. We hope you had a great trip.



10640 100 Avenue NW, Edmonton, AB, T5J 3N8 Canada

Tel: 1 (780) 429-2861, Fax: 1 (780) 426-7225

#### Check-in

- Check-in time starts at 3 PM
- Check-in time ends at 5:30 AM
- Minimum check-in age is 18
- Your room/unit will be guaranteed for late arrival.

#### Important Hotel Information

Although Expedia does not charge a fee to change or cancel your booking, **Matrix Hotel** may still charge a fee in accordance with its own rules & regulations.

- Cancellations or changes made after 4:00PM (Mountain Daylight Time (US & Canada)) on 25 Mar 2017 or no-shows are subject to a property fee equal to 100% of the total amount paid for the reservation.
- View your online itinerary for additional rules and restrictions.

Award points and airline mileage may not be awarded when booking an Expedia Special Rate hotel.

For residents of Québec, prices include a contribution to the Indemnity Fund of C\$1.00 per C\$1,000 of travel services purchased.

|                 |               |
|-----------------|---------------|
| <b>Room</b>     | <b>King</b>   |
| Confirmation #: | 74708SB010495 |
| Reserved for    | Matt Ayres    |

COMPLETED

Confirmation # 74708SB010495

#### Price Summary

|                      |                  |
|----------------------|------------------|
| Total                | <b>C\$223.85</b> |
| Collected by Expedia |                  |

|                         |           |
|-------------------------|-----------|
| <b>Room Price</b>       | C\$223.85 |
| <b>1 night</b>          | C\$199.38 |
| <b>Taxes &amp; Fees</b> | C\$24.47  |

All prices quoted in CAD.

#### Additional Hotel Services

The below fees and deposits only apply if they are not included in your selected room rate.

The following fees and deposits are charged by the property at time of service, check-in, or check-out.

- Airport shuttle fee: CAD 18.00 per person (one way)
- Airport shuttle fee per child: CAD 10.00 (one-way), (from 4 to 12 years old)
- Pet fee: CAD 20 per pet, per night

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.